



HELPING YOU REGISTER FOR ONLINE BANKING

Preparing you to bank safely

Safely manage your money anytime, from wherever is most convenient for you with Westpac Online Banking.

Register online at:

 westpac.com.au/register

 Download the Westpac App

Online Banking from your computer or mobile phone means you can:

- Check your account balance
- Pay your bills or Pay Anyone
- Receive & check eStatements
- Transfer money
- Update your details
- Contact us



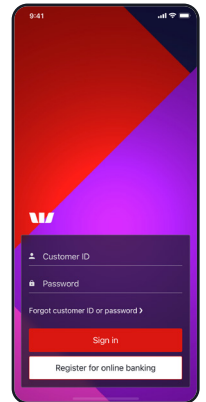
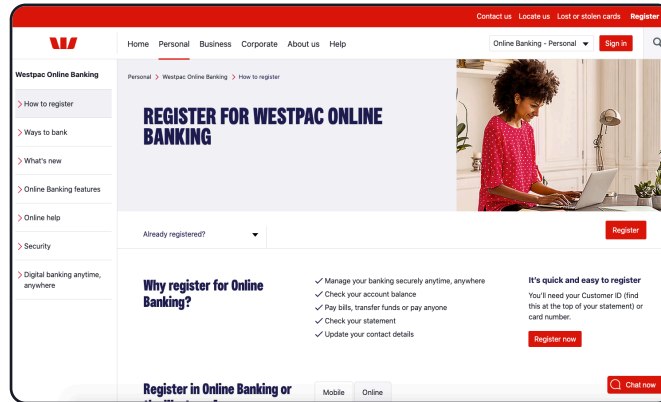
Helping you get set up

To complete your registration simply enter the following information:

1.

Get started

To get started visit westpac.com.au/register or download the **Westpac App**.

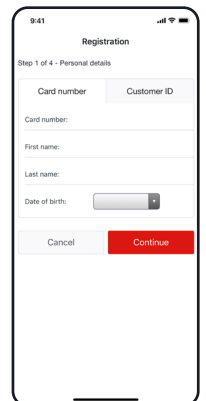
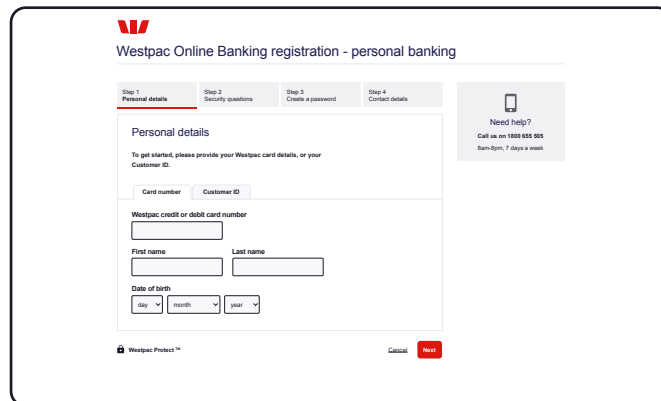


2.

Personal details

Enter your Card number or Customer ID*.

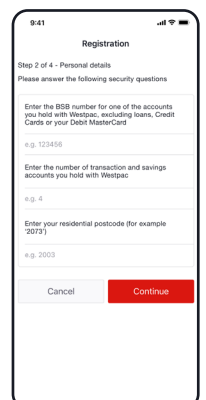
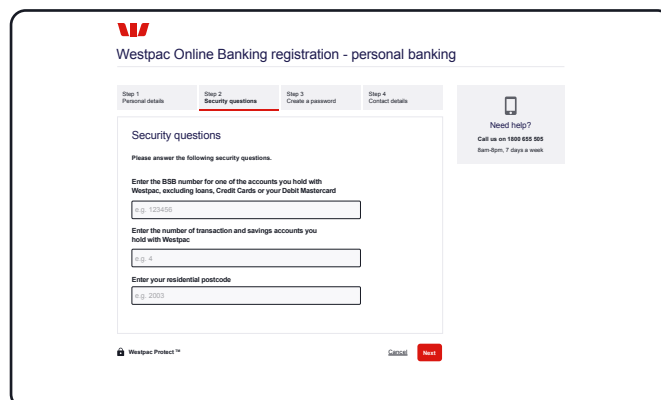
*Your Customer ID can be found towards the top of your Westpac Account Statement or in an email that you received when you opened an account.



3.

Security questions

These are questions that only you will know the answer to.



Westpac Online Banking is covered by our **Westpac Protect™** Online Banking Security Guarantee. This means that, as long as you adhere to our Westpac Online Banking Terms and Conditions, we guarantee to repay any missing funds resulting from fraud.

4.

Secure password

Choose a password that's memorable and hard for others to guess. You'll use it every time you sign in.

Westpac Online Banking registration - personal banking

Step 1 Personal details | Step 2 Security questions | **Step 3 Create a password** | Step 4 Contact details

Need help? Call us on 1800 655 655 8am-5pm, 7 days a week

Password

Re-enter

Register

Cancel

Westpac Protect™

A password requires:

- 6 characters, including at least 1 number and 1 letter
- no more than 2 repeating or consecutive characters
- no blanks, spaces or special characters

We recommend your password does not include your birth date, name or other obvious information

9:41 Registration

Step 3 of 4 - Create a password

Your new password must be 6 characters, using at least 1 letter and 1 number and not including more than 2 repeating or consecutive characters

Password:

Re-enter:

Cancel Register

5.

Contact details

For example, your email address and mobile number.

Westpac Online Banking registration - personal banking

Step 1 Personal details | Step 2 Security questions | Step 3 Create a password | **Step 4 Contact details**

Need help? Call us on 1800 655 655 8am-5pm, 7 days a week

Please provide your contact details

Your contact details may be used for a number of online activities and can be managed at any time. Please provide your preferred contact details.

Email address

Preferred Email Address

Re-enter email

Send me opportunities relating to my accounts and other products and services offered by the Westpac Group and its preferred suppliers by electronic means

Protect me by SMS Code

Westpac Protect SMS Code helps protect you by using your mobile number to confirm certain transactions via text message when you bank online. Call 1300 655 655 for assistance.

Country code

61 Australia & Cocos...

Number

E.g. 9412 345 678

9:41 Your details

Step 4 of 4 - Your details

You're now registered. Please complete the following to get started.

Email address:

Preferred Email Address

Re-enter email

Send me opportunities relating to my accounts and other products and services offered by the Westpac Group and its preferred suppliers by electronic means

Email address:

Westpac Protect SMS Code helps protect you by using your mobile number to confirm certain transactions via text message when you bank online. Call 1300 655 655 for assistance.

Country code: 61 Australia & Cocos...

Number: e.g. 0412345678

How to sign in

6.

Complete

You're now registered and can start banking online.

Personal Profile - Personal banking | Notifications | Sign out

Overview | Payments | Service | Rewards & Offers | Products | Home loans

Your accounts Edit view

Transfer funds Make a payment

Westpac Choice \$0.00

Westpac Life \$0.00

Upcoming payments There are no payments to display.

Open a new Westpac account Request access to another Westpac customer's account Do more on your Overview

Covid-19 support hub Manage and request support

Last sign in 11:22am, 20 Apr 2021 AEST

Things you should know

9:41 Contact us Sign out

HOW CAN WE HELP YOU TODAY?

Search

Accounts New account

Westpac Choice \$0.00

Westpac Life \$0.00

Payments Upcoming, past, direct debits, BPN View

COVID-19 support hub

Home Cards Products Loans

Tips for staying safe online

- If we contact you, we'll never ask for any personal information like your sign in details, password or PIN.
- To keep your mobile devices and computer safe, always sign out of Online Banking when you're done.
- Never share your personal details, PIN or bank details with anyone.
- Make sure you log on safely by typing **westpac.com.au** into your computer, or use the Westpac App to access your banking.

Find out more information at westpac.com.au/protect to see what you can do to keep you and your money safe.

We're here to help



Register in minutes
at westpac.com.au/register



Westpac Indigenous Call Centre
1800 230 144

