



WESTPAC BANKING CORPORATION
ABN 33 007 457 141

2024
SECOND HALF

FINANCIAL PERFORMANCE REVIEW

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This report provides a discussion of the Group's performance for the six months ended 30 September 2024 compared to the six months ended 31 March 2024, unless otherwise specified. Factors that relate primarily to a particular business segment are discussed in more detail in the Segment Reporting section.

Certain amounts, measures and ratios presented in this overview are not defined by Australian Accounting Standards (AAS). These non-AAS measures include:

- Performance measure excluding the impact of Notable Items;
- Pre-provision profit;
- Core net interest income and core net interest margin (Core NIM); and
- Expense to income ratio (excluding Notable Items).

These non-AAS measures and Notable Items are described in detail in the [2024 Annual Report](#).

In this Report, a reference to 'Westpac', 'Group', 'Westpac Group', 'we', 'us' and 'our' is to Westpac Banking Corporation ABN 33 007 457 141 and its subsidiaries unless it clearly means just Westpac Banking Corporation.

For certain information about the basis of preparing the financial information in this Report, see 'Reading this report' in the [2024 Annual Report](#).

Information contained in or accessible through the websites mentioned in this Report does not form part of this report unless we specifically state that it is incorporated by reference and forms part of this report. All references in this report to websites are inactive textual references and are for information only.

Westpac Banking Corporation ABN 33 007 457 141

GROUP PERFORMANCE

Performance overview

The Group's net profit for Second Half 2024 was \$3,648 million, up 9% on the prior period. Excluding Notable Items, net profit increased 3% to \$3,607 million.

Pre-provision profit was \$5,449 million, an increase of 5% on the prior period. Excluding Notable Items, pre-provision profit was little changed at \$5,398 million driven by a 1% increase in operating income and a 3% increase in operating expenses.

- **Net interest income** increased 5% to \$9,626 million. Excluding Notable Items, net interest income increased 2% to \$9,565 million reflecting disciplined management of net interest margins and balance sheet growth. This reflected a slight expansion of core net interest margin (NIM) and a 1% increase in average interest-earning assets. Growth in average interest-earning assets was driven by increases in owner occupied mortgages, and loans to business and institutional customers. Customer deposits increased 3% reflecting the improved strength of our customer franchise across all segments.
- **NIM** was 1.97% and comprised:
 - Core NIM of 1.83% which expanded by 3 basis points with higher earnings on capital and hedged deposits partly offset by narrowing of deposit spreads as customers preferred higher yield savings and term deposits and tighter loan spreads due to lending competition, particularly in mortgages;
 - Treasury and Markets income of 13 basis points, down 1 basis point; and
 - Notable Items, related to accounting for hedges, added 6 basis points compared to detracting 5 basis points in the prior period.
- **Non-interest income** of \$1,372 million was 6% lower. Excluding Notable Items, non-interest income of \$1,382 million was also down 6% mainly due to lower Markets income.
- **Operating expenses** of \$5,549 million increased 3% due to higher costs of third party technology vendors, higher wage and salary costs along with costs related to the UNITE program. Cost Reset actions provided a partial offset.

Impairment charges were \$175 million or 4 basis points of average loans, compared to 9 basis points of average loans in the prior half. The charge reflects lower Collectively Assessed Provisions (CAP), mainly from the reduction in overlays as the expected losses did not materialise or are now reflected in modelled outcomes.

The effective tax rate of 30.8% was broadly in line with the Australian corporate tax rate of 30%.

GROUP PERFORMANCE

Performance summary

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	9,626	9,127	5
Non-interest income	1,372	1,463	(6)
Net operating income	10,998	10,590	4
Operating expenses	(5,549)	(5,395)	3
Pre-provision profit	5,449	5,195	5
Impairment (charges)/benefits	(175)	(362)	(52)
Profit before income tax expense	5,274	4,833	9
Income tax expense	(1,626)	(1,491)	9
Net profit attributable to owners of WBC	3,648	3,342	9
Notable Items	41	(164)	large
Effective tax rate	30.83%	30.85%	(2 bps)

Performance Summary excluding Notable Items

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	9,565	9,351	2
Non-interest income	1,382	1,465	(6)
Net operating income	10,947	10,816	1
Operating expenses	(5,549)	(5,395)	3
Pre-provision profit	5,398	5,421	-
Impairment (charges)/benefits	(175)	(362)	(52)
Profit before income tax expense	5,223	5,059	3
Income tax expense	(1,616)	(1,553)	4
Net profit attributable to owners of WBC	3,607	3,506	3

Key financial information

	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Shareholder value			
Basic earnings per ordinary share (cents)	105.4	95.6	10
Basic earnings per ordinary share (ex Notable Items) (cents)	104.2	100.3	4
Diluted earnings per ordinary share (cents)	102.5	91.6	12
Diluted earnings per ordinary share (ex Notable Items) (cents)	101.4	95.8	6
Weighted average ordinary shares (millions)	3,457	3,494	(1)
Fully franked ordinary dividends per share (cents)	76	75	1
Fully franked special dividend per share (cents)	-	15	(100)
Dividend payout ratio ^{a,b}	71.67%	77.90%	large
Dividend payout ratio (ex Notable Items) ^{a,c}	72.48%	74.25%	(177 bps)
Return on average ordinary equity	10.24%	9.30%	94 bps
Return on average ordinary equity (ex Notable Items)	10.13%	9.75%	38 bps
Return on average tangible equity (ROTE)	11.55%	10.48%	107 bps
ROTE (ex Notable Items)	11.42%	10.99%	43 bps
Average ordinary equity (\$m)	71,145	71,841	(1)
Average tangible ordinary equity (\$m)	63,077	63,753	(1)
Average total equity (\$m)	71,214	71,884	(1)
Net tangible asset per ordinary share (\$)	17.75	17.82	-
Business performance			
Group NIM	1.97%	1.89%	8 bps
Core NIM	1.83%	1.80%	3 bps
Treasury & markets impact on NIM	0.13%	0.14%	(1 bps)
Notable Items impact on NIM	0.01%	(0.05%)	large
Average interest-earning assets (\$m) ^d	975,402	964,708	1
Return on average assets	0.68%	0.64%	4 bps
Expense to income ratio	50.45%	50.94%	(49 bps)
Expense to income ratio (ex Notable Items)	50.69%	49.88%	81 bps
Full time equivalent employees (FTE)	35,240	35,348	-
Revenue per FTE (\$'000's)	313	300	4
Capital, funding and liquidity			
Level 2 common equity Tier 1 capital ratio:			
- Australian Prudential Regulation Authority (APRA)	12.49%	12.55%	(6 bps)
- Internationally comparable	18.27%	18.55%	(28 bps)
Credit RWA (\$m)	345,964	339,741	2
Total risk weighted assets (RWA) (\$m)	437,430	444,417	(2)
Liquidity coverage ratio (LCR)	133%	132%	55 bps
Net stable funding ratio (NSFR)	112%	114%	(143 bps)
Deposit to loan ratio	83.50%	82.94%	56 bps
Credit quality and impairment charges			
Gross impaired exposures to gross loans	0.24%	0.19%	5 bps
Gross impaired exposures provisions to gross impaired exposures	41.28%	46.60%	large
Collectively assessed provisions to credit RWA	132 bps	138 bps	(6 bps)
Total provisions to credit RWA	147 bps	151 bps	(4 bps)
Total committed exposure (TCE) (\$bn)	1,252	1,240	1
Total stressed exposures as a % of TCE	1.45%	1.36%	9 bps
Total provision to gross loans	63 bps	65 bps	(2 bps)
Mortgages 90+ day delinquencies	1.05%	1.00%	5 bps
Other consumer loans 90+ day delinquencies	1.40%	1.40%	-
Impairment charges/(benefits) to average loans	4 bps	9 bps	(5 bps)
Balance sheet (\$m)			
Loans	806,767	784,839	3
Total assets	1,077,544	1,052,661	2
Customer deposits	673,615	650,946	3

a. Excludes the impact of the special dividend.

b. The Interim dividend payout ratio adjusted for the impact of share buyback to 10 May 2024 is 77.83%.

c. The Interim dividend payout ratio adjusted for the impact of share buyback to 10 May 2024 is 74.19%.

d. Net of average mortgage offset balances.

GROUP PERFORMANCE

Impact of Notable Items

Notable Items increased net profit after tax in Second Half 2024 by \$41 million (First Half 2024: \$164 million reduction). For detailed explanations of Notable Items, refer to the [2024 Annual Report](#).

\$m	Economic hedges	Hedge ineffectiveness	Total
Half Year Sept 2024			
Net interest income	52	9	61
Non-interest income	(10)	-	(10)
Net operating income	42	9	51
Operating expenses	-	-	-
Pre-provision profit	42	9	51
Income tax (expense)/benefit and NCI	(7)	(3)	(10)
Net profit/(loss)	35	6	41
Half Year March 2024			
Net interest income	(223)	(1)	(224)
Non-interest income	(2)	-	(2)
Net operating income	(225)	(1)	(226)
Operating expenses	-	-	-
Pre-provision profit	(225)	(1)	(226)
Income tax (expense)/benefit and NCI	62	-	62
Net profit/(loss)	(163)	(1)	(164)

Review of earnings

Net interest income

	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income (\$m)			
Net interest income	9,626	9,127	5
Core net interest income	8,940	8,668	3
Notable Items	61	(224)	large
Treasury ^a	496	560	(11)
Markets	129	123	5
Average interest earning assets (\$m)			
Loans	739,728	725,592	2
Housing ^{b,c}	504,205	496,471	2
Personal	11,423	12,085	(5)
Business	224,100	217,036	3
Liquid assets	204,192	208,340	(2)
Other interest-earning assets	31,482	30,776	2
Average interest earning assets	975,402	964,708	1
NIM (%)			
NIM	1.97%	1.89%	8 bps
Core NIM	1.83%	1.80%	3 bps
Treasury & Markets impact on NIM	0.13%	0.14%	(1 bps)
Notable Items impact on NIM	0.01%	(0.05%)	large

a. Treasury net interest income excludes capital benefit.

b. Comparatives have been revised to conform with current period presentation.

c. Net of average mortgage offset balances.

Net interest income increased 5% to \$9,626 million. Key drivers included:

- Higher core net interest income, up 3% to \$8,940 million, due to both higher net interest margin and balance sheet growth;
- Treasury and Markets income, down 8% to \$625 million, due to stronger Treasury performance in the prior period from interest rate positioning; and
- Notable Items contributed \$61 million compared to reduction of \$224 million in the prior period.

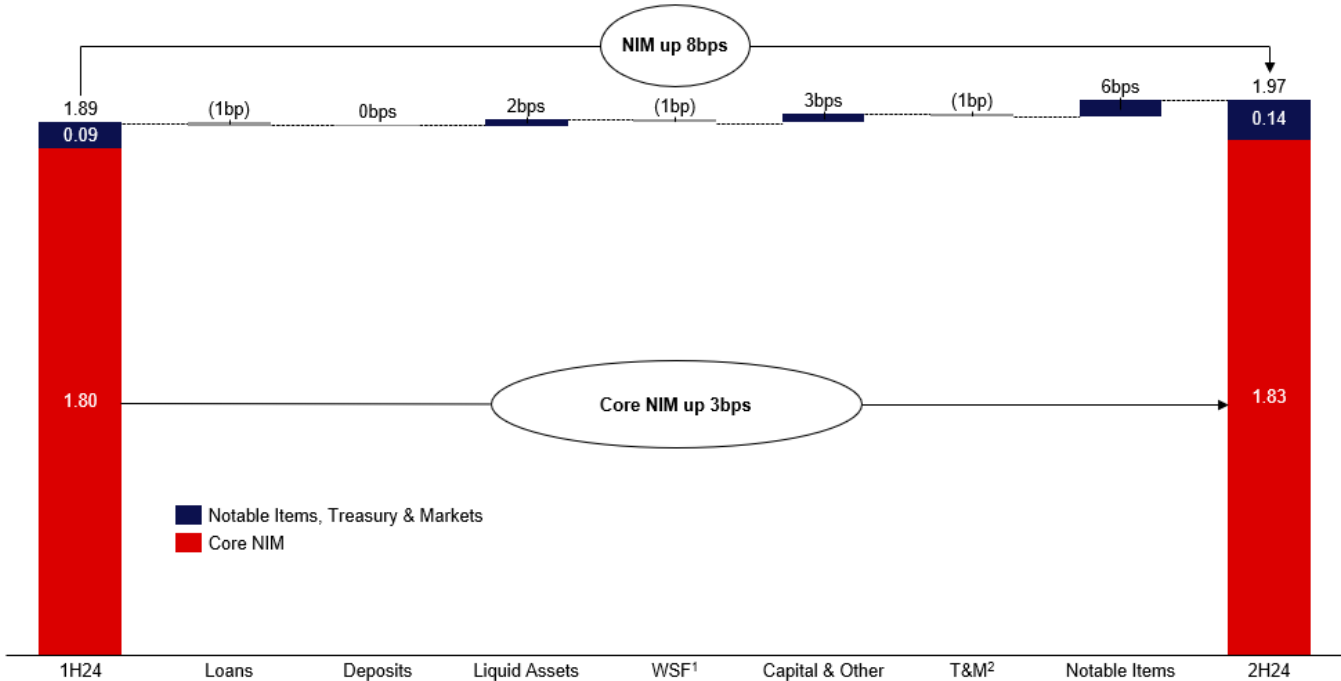
Average interest-earning assets increased by 1% to \$975.4 billion. Growth in average loans of 2% reflects 3% growth in business loans and 2% growth in housing loans. This more than offset the reduction in personal loans which included the runoff in the auto finance portfolio. Average liquid assets decreased by 2% while other interest-earning assets increased by 2% due to increased holdings of trading securities, mainly relating to holdings of reverse repurchase agreements to facilitate WIB client transactions.

GROUP PERFORMANCE

Review of earnings (Continued)

Net interest margin

Net interest margin movement (%) Second Half 2024 – First Half 2024



The NIM increased by 8 basis points to 1.97%. NIM comprised:

- Core NIM of 1.83%, up 3 basis points with key drivers described below;
- Treasury and Markets contribution of 13 basis points, down 1 basis point primarily due to stronger Treasury performance in the prior period; and
- Notable Items from unrealised fair value gains for accounting purposes related to economic hedges of term funding contributed 1 basis point, compared to negative 5 basis points in the prior period.

The 3 basis points increase in Core NIM was driven by:

- Capital and other: 2 basis points increase primarily from higher earnings on capital balances as a result of higher interest rates, and 1 basis point increase from a remediation provision release;
- Liquid assets: 2 basis points increase from a reduction in liquid asset balances due to lower cash balances;
- Loan interest spread: 1 basis point decrease from tighter spreads on mortgage lending in Australia due to competition for new and existing customers and narrower spreads on business lending. Benefits from fixed to variable mortgage switching in Australia and higher spreads on mortgage lending in New Zealand provided some offsetting benefits;
- Wholesale funding: 1 basis point decrease as spreads on new term wholesale funding were higher than the spreads on maturing facilities, which included the Term Funding Facility; and
- Deposit interest spread: minimal impact with a mix shift towards lower spread savings accounts offset by higher earnings on hedged deposits.

Review of earnings (Continued)

Average Balance Sheet

	Half Year Sept 2024			Half Year March 2024		
	Average balance \$m	Interest income \$m	Average rate %	Average balance \$m	Interest income \$m	Average rate %
Assets						
Interest earning assets						
Loans^a	739,728	22,862	6.2	725,592	21,598	6.0
Housing ^b	504,205	14,741	5.8	496,471	13,819	5.6
Personal	11,423	563	9.9	12,085	574	9.5
Business	224,100	7,558	6.7	217,036	7,205	6.6
Trading securities and financial assets measured at FVIS	41,610	913	4.4	31,090	687	4.4
Investment securities	98,909	1,899	3.8	88,941	1,595	3.6
Other interest earning assets ^c	95,155	2,129	4.5	119,085	2,664	4.5
Total interest earning assets and interest income^a	975,402	27,803	5.7	964,708	26,544	5.5
Non-interest earning assets						
Derivative financial instruments	16,625			16,947		
All other assets ^{a,d}	73,653			67,282		
Total non-interest earning assets^a	90,278			84,229		
Total assets	1,065,680			1,048,937		
Liabilities						
Interest bearing liabilities						
Deposits and other borrowings^a	582,430	12,153	4.2	565,808	11,504	4.1
Certificates of deposit	47,847	1,169	4.9	49,931	1,217	4.9
Transactions	134,278	2,392	3.6	129,510	2,137	3.3
Savings	213,216	3,988	3.7	204,516	3,679	3.6
Term	187,089	4,604	4.9	181,851	4,471	4.9
Repurchase agreements	23,363	498	4.3	29,739	439	3.0
Loan capital	41,284	943	4.6	39,140	905	4.6
Other interest bearing liabilities ^e	188,532	4,583	4.9	183,086	4,569	5.0
Total interest bearing liabilities and interest expense^a	835,609	18,177	4.4	817,773	17,417	4.3
Non-interest bearing liabilities						
Deposits and other borrowings ^a	130,326			132,938		
Derivative financial instruments	20,618			22,208		
All other liabilities	7,913			4,134		
Total non-interest bearing liabilities^a	158,857			159,280		
Total liabilities	994,466			977,053		
Shareholders' equity	71,145			71,841		
NCI	69			43		
Total equity	71,214			71,884		
Total liabilities and equity	1,065,680			1,048,937		
Loans^a						
Australia	640,394	19,484	6.1	627,150	18,381	5.9
New Zealand	92,086	3,139	6.8	92,358	3,016	6.5
Other overseas	7,248	239	6.6	6,084	201	6.6
Deposits and other borrowings^a						
Australia	499,623	10,069	4.0	479,763	9,344	3.9
New Zealand	64,508	1,606	5.0	65,632	1,614	4.9
Other overseas	18,299	478	5.2	20,413	546	5.3

a. Comparatives have been revised to conform with current period presentation.

b. Certain portions of loans are non-interest bearing and are presented below in All other assets. The non-interest bearing portion represents the impact of mortgage offset deposits which are taken into consideration when calculating interest charged on loans.

c. Interest income includes net ineffectiveness on qualifying hedges.

d. Includes property and equipment, intangible assets, deferred tax assets, non-interest earning loans relating to mortgage offset accounts and all other non-interest earning assets. Mortgage offset balances were \$58,733 million in Second Half 2024 (First Half 2024: \$55,324 million).

e. Interest expense includes the net impact of Treasury balance sheet management activities and the bank levy.

GROUP PERFORMANCE

Review of earnings (Continued)

Loans

\$m	As at 30 Sept 2024	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Australia	704,907	685,810	3
Housing	473,435	461,743	3
RAMS (in runoff)	29,836	33,315	(10)
Personal	9,403	9,707	(3)
Business	194,138	181,985	7
Auto finance (in runoff) ^a	2,116	3,054	(31)
Provisions	(4,021)	(3,994)	1
New Zealand (A\$)	94,137	92,887	1
New Zealand (NZ\$)	102,463	101,175	1
Housing	68,011	67,378	1
Personal	1,151	1,178	(2)
Business	33,802	33,143	2
Provisions	(501)	(524)	(4)
Other overseas (A\$)	7,723	6,142	26
Total loans	806,767	784,839	3

a. Includes personal and business auto finance loans.

Loans increased by 3% to \$806.8 billion and comprised the following movements:

- Australian housing loans, excluding RAMS, grew 3% to \$473.4 billion or 1.0x APRA housing system, mainly in owner occupied mortgages. Fixed rate mortgage expiration of \$28 billion in the Second Half, combined with customers continuing to prefer variable rates, resulted in fixed rate mortgages declining from 15% to 10% of the portfolio;
- RAMS housing loans were down 10% to \$29.8 billion as the portfolio is closed to new lending;
- Contraction in Australian personal lending of 3% to \$9.4 billion due to higher pay down and subdued new lending;
- Growth in Australian business lending of 7% to \$194.1 billion. Strong loan growth in WIB, primarily from deepening relationships with existing customers in the institutional property, industrial and infrastructure sectors. Additionally, Business segment loan growth was diversified with our target sectors of health, professional services and agriculture performing well;
- Auto finance loans were down \$1.0 billion to \$2.1 billion due to loan runoff. The sale of this portfolio was announced in October 2024;
- Growth in New Zealand lending of 1% to \$102.5 billion in NZ\$ terms with growth in owner occupied mortgages and business lending; and
- Growth in other overseas loan balances of 26% to \$7.7 billion. This reflected growth in lending to US customers.

Review of earnings (Continued)

Deposits and other borrowings

\$m	As at 30 Sept 2024	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Customer deposits			
Australia	593,795	570,488	4
Transactions ^a	110,393	114,120	(3)
Savings ^a	197,415	186,945	6
Term	157,282	148,110	6
Non-interest bearing ^a	128,705	121,313	6
New Zealand (A\$)	73,201	72,378	1
New Zealand (NZ\$)	79,676	78,837	1
Transactions ^a	9,595	9,133	5
Savings ^a	19,433	20,103	(3)
Term	39,451	37,685	5
Non-interest bearing ^a	11,197	11,916	(6)
Other overseas (A\$)	6,619	8,080	(18)
Total customer deposits	673,615	650,946	3
Certificates of deposit	46,874	51,280	(9)
Australia	33,215	35,727	(7)
New Zealand (A\$)	1,711	2,414	(29)
Other overseas (A\$)	11,948	13,139	(9)
Total deposits and other borrowings	720,489	702,226	3

a. Comparatives have been revised to conform with current period presentation.

Customer deposits grew by 3% to \$673.6 billion and comprised the following movements:

- Australian deposits increased 4% to \$593.8 billion, mainly from growth in higher interest bearing accounts in the Consumer and WIB segments. Non-interest bearing deposits were up by 6% to \$128.7 billion due to an increase in mortgage offset balances, supported by fixed rate mortgage expiration and customer preference for variable rate mortgages;
- New Zealand deposits increased 1% to \$79.7 billion in NZ\$ terms, mainly from higher consumer term deposits; and
- Decrease in other overseas deposits by 18% to \$6.6 billion, primarily in WIB term deposits.

The Group's deposit to loan ratio of 83.5% was higher than 31 March 2024, with deposit growth exceeding loan growth during the period.

GROUP PERFORMANCE

Review of earnings (Continued)

Non-interest income

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net fee income	830	842	(1)
Net wealth management	223	218	2
Trading income	341	363	(6)
Other income	(22)	40	large
Total non-interest income	1,372	1,463	(6)

Non-interest income is composed of:

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Non-interest income (Ex Notable Items)			
Net fee income	830	842	(1)
Net wealth management income	223	218	2
Trading income	351	365	(4)
Other income	(22)	40	large
Non-interest income (Ex Notable Items)	1,382	1,465	(6)
Notable Items			
Trading income	(10)	(2)	large
Total non-interest income - Notable Items	(10)	(2)	large
Total non-interest income	1,372	1,463	(6)

Markets Related Income

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	129	123	5
Non-interest income	310	367	(16)
Markets income	439	490	(10)

Non-interest income decreased by 6% to \$1,372 million. Excluding Notable Items non-interest income decreased by 6% to \$1,382 million.

Net fee income

Net fee income decreased by 1% to \$830 million. Key movements included:

- Lower Institutional fees of \$11 million from decreased underwriting income which was partly offset by higher unused credit facility fees;
- Lower Australian merchants income of \$10 million; and
- Higher New Zealand Institutional fees of \$9 million mainly due to unused credit facility fees.

Net wealth management income

Net wealth management income increased by 2% to \$223 million with higher funds under administration from equity market valuations and improved duration-managed cash margins.

Trading income

Trading income decreased by 6% to \$341 million. Excluding Notable Items, Trading income decreased by 4% to \$351 million. Losses on FX revaluations were partly offset by favourable impacts from hedges on commodity and foreign currency derivatives.

Other income

Other income was a \$22 million loss in the Second Half 2024 compared to a gain of \$40 million in the prior period. This is primarily attributable to losses on commodity and foreign currency derivatives.

Review of earnings (Continued)

Operating expenses

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Staff expenses	(2,968)	(2,931)	1
Occupancy expenses	(348)	(352)	(1)
Technology expenses	(1,441)	(1,323)	9
Other expenses	(792)	(789)	-
Total operating expenses	(5,549)	(5,395)	3

Full Time Equivalent (FTE) employees

Number of FTE	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Permanent employees	33,583	33,395	1
Temporary employees	1,657	1,953	(15)
FTE	35,240	35,348	-
Average FTE	35,171	35,337	-

Total operating expenses increased 3% to \$5,549 million, with no Notable Items in either period. The increase reflects higher costs of third party technology vendors and wages and salaries along with costs related to the UNITE program.

Staff expenses increased by 1% to \$2,968 million mainly driven by wage growth, the superannuation rate increase and seasonality of employee expenses. Average FTE was flat with project demand offsetting Cost Reset initiatives.

Occupancy expenses decreased by 1% to \$348 million due to the Group's reduced corporate and branch footprint, including the closure of 11 branches and establishment of 12 co-locations.

Technology expenses increased by 9% to \$1,441 million due to higher software application maintenance and license costs, higher third-party vendor costs and the UNITE program.

Other expenses remained flat at \$792 million, with increases in litigation provisions offsetting the non-recurrence of the impairment of RAMS intangible assets.

Investment spend

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Expensed	578	414	40
Capitalised software, fixed assets and prepayments	442	322	37
Total	1,020	736	39
UNITE	114	33	large
Growth and productivity	339	211	61
Risk and regulatory	567	492	15
Total	1,020	736	39

Capitalised software

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Balance as at beginning of the period	2,658	2,797	(5)
Total additions	463	329	41
Amortisation expense	(447)	(442)	1
Impairment expense	-	(19)	(100)
Foreign exchange movements	1	(7)	large
Balance as at end of the period	2,675	2,658	1
Average amortisation period (years)	3.0	3.2	(0.2) years

Capitalised software increased \$17 million or 1% compared to 31 March 2024. Additions increased in Second Half 2024 in line with investment spend ramp up, most notably across our business lending origination platform and UNITE. Amortisation increased 1% as key live projects continued to amortise. The average amortisation period reduced by 0.2 years to 3.0 years.

GROUP PERFORMANCE

Review of earnings (Continued)

Credit impairment charges

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Individually assessed provisions (IAPs)			
New IAPs	(210)	(213)	(1)
Write-backs	63	30	110
Recoveries	100	90	11
Total IAPs, write-backs and recoveries	(47)	(93)	(49)
Collectively assessed provisions (CAPs)			
Write-offs	(275)	(211)	30
Other changes in CAPs	147	(58)	large
Total CAPs	(128)	(269)	(52)
Total impairment (charges)/benefits	(175)	(362)	(52)
Impairment charges/(benefits) to average loans	4 bps	9 bps	(5 bps)
Net write-offs to average gross loans	6 bps	5 bps	1 bps

The credit impairment charge of \$175 million represented 4 basis points of average loans, down from 9 basis points in the prior period. The lower impairment charge was driven by a 52% reduction in the CAP charge and an increase in write-backs and recoveries.

The CAP charge of \$128 million comprised write-offs of \$275 million which were partly offset by a benefit from other changes in CAP of \$147 million. The other changes in CAP were driven by:

- A reduction in portfolio overlays of \$81 million due to partial release of mortgage overlays;
- Lower balances in the credit card and auto finance portfolios;
- An increase in mortgage delinquencies from 1.00% to 1.05%; and
- A less favourable outlook for commercial property prices and GDP along with a delay in the expected timing of interest rate declines.

The IAP charge of \$47 million comprised:

- New IAPs of \$210 million, mostly in the manufacturing sector and mortgage portfolio;
- Recoveries of \$100 million, mostly in the credit card and personal loan portfolios; and
- Write-backs of \$63 million, mostly in the Business & Wealth segment.

SEGMENT REPORTING

For reporting purposes, Westpac identifies the impact of Notable Items on income and expenses and includes a subtotal titled "Pre-provision profit". Pre-provision profit represents profit before impairment charges and income tax expenses.

Segments' operating income and operating expenses were restated in First Half 2024 following the establishment of separate Consumer and Business & Wealth operating segments.

In Second Half 2024 additional restatements have been made for:

- Reclassification of some deposit products from interest bearing to non interest bearing. This included some mortgage offset accounts which had a minor impact on average interest earning assets and the Net Interest Margin; and
- Reallocation of Enterprise functions operating expenses to the Consumer, Business & Wealth and WIB segments.

These changes have been reflected in segment reporting so that the information presented aligns with information reported internally to key decision makers. Comparatives have been restated to align with the current period presentation.

\$m	Consumer	Business & Wealth	Westpac Institutional Bank	Westpac New Zealand (A\$) ^a	Group Businesses	Group
Half Year Sept 2024						
Net interest income	3,861	2,722	1,150	1,217	615	9,565
Non-interest income	273	389	599	135	(14)	1,382
Notable Items	-	-	-	(2)	53	51
Net operating income	4,134	3,111	1,749	1,350	654	10,998
Operating expenses	(2,422)	(1,370)	(756)	(616)	(385)	(5,549)
Total operating expenses	(2,422)	(1,370)	(756)	(616)	(385)	(5,549)
Pre-provision profit	1,712	1,741	993	734	269	5,449
Impairment (charges)/benefits	(104)	(47)	(19)	(3)	(2)	(175)
Profit before income tax (expense)/benefit	1,608	1,694	974	731	267	5,274
Income tax (expense)/benefit and NCI ^b	(482)	(513)	(288)	(203)	(140)	(1,626)
Net profit/(loss)	1,126	1,181	686	528	127	3,648
Net profit includes impact of:						
Notable Items (post tax) ^b	-	-	-	(2)	43	41
Half Year March 2024						
Net interest income	3,771	2,616	1,090	1,171	703	9,351
Non-interest income	255	409	666	122	13	1,465
Notable Items	-	-	-	(6)	(220)	(226)
Net operating income	4,026	3,025	1,756	1,287	496	10,590
Operating expenses	(2,365)	(1,256)	(709)	(646)	(419)	(5,395)
Total operating expenses	(2,365)	(1,256)	(709)	(646)	(419)	(5,395)
Pre-provision profit	1,661	1,769	1,047	641	77	5,195
Impairment (charges)/benefits	(144)	(95)	(101)	(22)	-	(362)
Profit before income tax (expense)/benefit	1,517	1,674	946	619	77	4,833
Income tax (expense)/benefit and NCI ^b	(459)	(499)	(265)	(174)	(94)	(1,491)
Net profit/(loss)	1,058	1,175	681	445	(17)	3,342
Net profit includes impact of:						
Notable Items (post tax) ^b	-	-	-	(4)	(160)	(164)

a. Refer to Westpac New Zealand (see pages 22-23) for the Westpac New Zealand NZ\$ segment reporting.

b. Includes tax expense on Notable Items of \$10 million in Second Half 2024 (First Half 2024: benefit of \$62 million).

SEGMENT REPORTING

Consumer

The Consumer segment provides a full range of banking products and services to customers in Australia. Products and services are provided through a portfolio of brands comprising Westpac, St.George, BankSA and Bank of Melbourne using digital channels, call centres, mobile bankers, branches and third-party brokers. It also includes the RAMS business, which is closed to new business.

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	3,861	3,771	2
Non-interest income	273	255	7
Net operating income	4,134	4,026	3
Operating expenses	(2,422)	(2,365)	2
Total operating expenses	(2,422)	(2,365)	2
Pre-provision profit	1,712	1,661	3
Impairment (charges)/benefits	(104)	(144)	(28)
Profit before income tax expense	1,608	1,517	6
Income tax expense and NCI	(482)	(459)	5
Net profit	1,126	1,058	6
Expense to income ratio (Ex Notable Items)	58.59%	58.74%	(15 bps)
Net interest margin (Ex Notable Items)	1.70%	1.69%	1 bps
FTE	12,042	12,115	(1)

\$bn	As at 30 Sept 2024	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Customer deposits			
Transactions	46.6	47.4	(2)
Savings	159.0	148.0	7
Term	65.6	66.0	(1)
Mortgage offsets	63.3	59.9	6
Total customer deposits	334.5	321.3	4
Loans			
Housing	473.5	461.9	3
RAMS (in runoff)	29.8	33.3	(10)
Other	8.8	9.0	(2)
Provisions	(1.8)	(1.8)	-
Total loans	510.3	502.4	2
Deposit to loan ratio	65.54%	63.95%	159 bps
Total assets	521.8	514.7	1
TCE	594.2	586.4	1
Risk weighted assets	174.4	174.8	-
Average interest earning assets	453.7	446.1	2
Average allocated capital	24.0	24.0	-
Credit quality			
Impairment charges/(benefits) to average loans	0.04%	0.06%	(2 bps)
Mortgage 90+ day delinquencies	1.12%	1.06%	6 bps
Other consumer loans 90+ day delinquencies	1.23%	1.17%	6 bps
Total stressed exposures to TCE	1.10%	1.04%	6 bps

Consumer (Continued)

Net profit increased 6% to \$1,126 million.

Pre-provision profit rose 3% to \$1,712 million. Operating income increased 3% as the balance sheet grew and margins stabilised while operating expenses rose 2% reflecting the seasonality of employee costs, higher wages, salary and supplier costs and higher investment spend which was partly offset by productivity initiatives.

Net interest income up 2%

- The net interest margin increased one basis point to 1.70%. Drivers included:
 - Competition to both retain and attract new mortgage customers was offset by the benefit of switching from low spread fixed rate mortgages to higher spread variable rate mortgages;
 - A mix shift towards higher interest rate, lower margin savings accounts which was more than offset by higher returns on hedged deposits and a higher deposit to loan ratio; and
 - Higher returns on hedged capital balances offset by higher funding costs.
- Net loans rose by 2% to \$510.3 billion. Total mortgage growth was below system, reflecting the decision to close the RAMS business. Excluding this impact, mortgages grew 3%, mostly in variable rate mortgages, representing 1.0x APRA housing system growth. The retention of most of the \$28 billion of fixed rate loans switching to variable rates, coupled with almost all new flows on variable rates, saw variable rate mortgages increase from 85% to 91% of the portfolio;
- Deposits increased by 4% to \$334.5 billion, representing 1.1x APRA household deposits system growth. Growth was largely in saving accounts, which increased by \$11.0 billion, as customer preference continued to shift towards higher yielding products. Mortgage offset balances rose by 6% to \$63.3 billion, as more customers shifted from fixed rate to variable rate mortgages with an offset feature;
- With deposit growth continuing to exceed loan growth, the deposit to loan ratio improved 159 basis points to 65.5%.

Non-interest income up 7%

- Non-interest income increased 7% to \$273 million due to higher currency conversion and credit card fees.

Expenses up 2%

- Operating expenses increased 2%. The main drivers included:
 - The seasonality of employee costs;
 - Inflationary pressures on wages and salaries as well as additional resources to maintain service level requirements;
 - Higher technology costs due to additional demand and new capabilities; and
 - Benefits of a simpler operating model and a smaller property footprint which included opening an additional 12 co-located branches in the period.

Impairment charge of \$104 million

- The impairment charge was 4 basis points of average loans, compared to 6 basis points in the prior period. The charge reflects higher mortgage and other consumer loans delinquencies, which was partly offset by reductions in the mortgage overlay; and
- Stressed exposure to TCE deteriorated by 6 basis points to 1.10%. Mortgage 90+ day delinquencies increased 6 basis points to 1.12%, while other consumer loan 90+ day delinquencies increased 6 basis points to 1.23%. Both increases reflect the higher cost of living, although the rate of increase in arrears slowed throughout the half.

SEGMENT REPORTING

Business & Wealth

The Business & Wealth segment provides banking products and services to customers in Business Banking, Wealth Management, Private Wealth and Westpac Pacific. Business Banking offers lending generally up to \$200 million in exposure, merchant services using eCommerce solutions and transaction banking services. Customers are categorised by commercial businesses, small to medium businesses and agribusiness. The segment includes Private Wealth, supporting the needs of high-net-worth individuals, as well as BT Financial Group, which provides wealth management platform services. It also includes Westpac Pacific and our auto finance portfolio, which has been in runoff. In October 2024, we entered into an agreement to sell the auto finance portfolio. Subject to regulatory approval, the sale is expected to be completed in the first half of 2025. The segment operates under the Westpac, St.George, BankSA, Bank of Melbourne and BT brands.

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	2,722	2,616	4
Non-interest income	389	409	(5)
Net operating income	3,111	3,025	3
Operating expenses	(1,370)	(1,256)	9
Total operating expenses	(1,370)	(1,256)	9
Pre-provision profit	1,741	1,769	(2)
Impairment (charges)/benefits	(47)	(95)	(51)
Profit before income tax expense	1,694	1,674	1
Income tax expense and NCI	(513)	(499)	3
Net profit	1,181	1,175	1
Expense to income ratio (Ex Notable Items)	44.04%	41.52%	252 bps
Net interest margin (Ex Notable Items)	5.37%	5.34%	3 bps
FTE	6,851	6,805	1

\$bn	As at 30 Sept 2024	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Customer deposits			
Transactions	65.2	62.9	4
Savings	29.1	30.1	(3)
Term	50.0	47.6	5
Total customer deposits	144.3	140.6	3
Loans			
Commercial/SME	99.1	93.0	7
Pacific	1.3	1.3	-
Business lending	100.4	94.3	6
Other	1.4	1.4	-
Auto finance (in runoff) ^a	2.1	3.1	(31)
Provisions	(1.9)	(1.9)	-
Total loans	102.0	96.9	5
Deposit to loan ratio	141.48%	145.10%	(362 bps)
Total assets	107.1	102.4	5
TCE	137.8	131.2	5
Risk weighted assets	92.9	89.1	4
Average interest earning assets	101.3	98.0	3
Average allocated capital	11.7	11.5	2
Credit quality			
Impairment charges/(benefits) to average loans	0.09%	0.20%	(11 bps)
Impaired exposures to TCE	0.68%	0.54%	14 bps
Total stressed exposures to TCE	5.56%	5.52%	4 bps

a. Includes personal and business loans.

Business & Wealth (Continued)

Net profit increased 1% to \$1,181 million.

Pre-provision profit declined 2% to \$1,741 million with a 3% increase in operating income more than offset by a 9% rise in operating expenses. Operating expenses were higher reflecting higher salaries and wages and seasonality of employee costs, increased investment spend and an increase in litigation provisions while operating income benefited from strong lending growth and a higher net interest margin.

Net interest income up 4%	<ul style="list-style-type: none"> The net interest margin rose 3 basis points reflecting provision releases and higher returns on hedged deposits and capital as previous interest rate rises continue to support the replicating portfolio. This was partially offset by higher wholesale funding costs, a mix shift from at call deposits to higher interest rate, lower margin term deposits and the continued runoff of the higher spread auto finance portfolio. Excluding the impact of auto finance, lending spreads were slightly down as margins were well managed, despite the competitive environment; Net loans increased by 5% to \$102.0 billion. Business lending growth of 6% was diversified with consistent growth across most industries and products. Our target industries of health, professional services and agriculture all performed well, with health growing strongly supported by the acquisition of Healthpoint. This was partly offset by the continued run down of the Auto finance portfolio to \$2.1 billion. The sale of this portfolio was announced post balance date in October 2024; and Deposits increased by 3% to \$144.3 billion. Growth in term deposits of \$2.4 billion and transaction accounts of \$2.3 billion were partly offset by the decline in savings balances of \$1.0 billion. Within the business segment, commercial and private wealth customer growth was more than offset by the reduction in balances across small and medium business customers from softer economic and trading conditions.
Non-interest income down 5%	<ul style="list-style-type: none"> Non-interest income decreased 5% due to lower merchants income and trading activity.
Expenses up 9%	<ul style="list-style-type: none"> Operating expenses were up 9%. Excluding the increase in litigation provisions, operating expenses increased 8% reflecting: <ul style="list-style-type: none"> Higher salaries and wages and seasonality of employee costs; Higher investment spend across the portfolio on the HealthPoint integration, UNITE and upgraded merchant terminals; and Investment in business bankers to drive growth.
Impairment charge of \$47 million	<ul style="list-style-type: none"> The impairment charge of 9 basis points of average loans compared to 20 basis points in the prior period. The charge reflects higher new IAPs, which were partly offset by a small CAP benefit reflecting run off in the auto portfolio; and Credit quality metrics deteriorated with stressed exposures to TCE up 4 basis points to 5.56%, mostly within the retail and wholesale trade sector. The proportion of impaired TCE increased 14 basis points to 0.68%.

Platforms and Investments

\$bn	As at 30 Sept 2024	Inflows	Outflows	Net Flows	Other Mov't	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Platforms	150.8	11.4	(12.4)	(1.0)	4.8	147.0	3
Total funds	150.8	11.4	(12.4)	(1.0)	4.8	147.0	3

BT & Private Wealth platform funds increased 3% to \$150.8 billion over the half reflecting higher equity markets and dividend distributions.

SEGMENT REPORTING

Westpac Institutional Bank

Westpac Institutional Bank (WIB) services predominantly corporate, institutional and government clients through three areas of specialisation: Corporate & Institutional Banking (CIB); Global Transaction Services (GTS); and Financial Markets (FM). CIB uses dedicated industry relationship and specialist product teams to support clients' borrowing needs. GTS is responsible for the provision of payments and liquidity management solutions to WIB's clients and Westpac's domestic and international payments infrastructure. FM provides a range of risk management, investment and debt capital markets solutions to WIB clients and access to financial markets products for consumer and business customers. Clients are supported throughout Australia and via branches and subsidiaries located in New Zealand, New York, London, Frankfurt and Singapore.

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	1,150	1,090	6
Non-interest income	599	666	(10)
Net operating income	1,749	1,756	-
Operating expenses	(756)	(709)	7
Total operating expenses	(756)	(709)	7
Pre-provision profit	993	1,047	(5)
Impairment (charges)/benefits	(19)	(101)	(81)
Profit before income tax expense	974	946	3
Income tax expense and NCI	(288)	(265)	9
Net profit	686	681	1
Expense to income ratio (Ex Notable Items)	43.22%	40.38%	284 bps
Net interest margin (Ex Notable Items)	1.82%	1.85%	(3 bps)
FTE	2,870	2,790	3

\$bn	As at 30 Sept 2024	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Customer deposits			
Transactions and others	64.2	66.2	(3)
Savings	10.4	9.8	6
Term	45.2	39.3	15
Total customer deposits	119.8	115.3	4
Loans			
Loans	101.0	93.4	8
Provisions	(0.4)	(0.4)	-
Total loans	100.6	93.0	8
Deposit to loan ratio	119.10%	124.00%	large
Total assets	137.2	123.1	11
TCE	216.2	215.7	-
Risk weighted assets	83.0	81.0	2
Average interest earning assets	126.6	117.9	7
Average allocated capital	9.7	9.6	1
Credit quality			
Impairment charges to average loans	0.04%	0.22%	(18 bps)
Impaired exposures to TCE	0.05%	0.05%	-
Total stressed exposures to TCE	0.76%	0.63%	13 bps

Westpac Institutional Bank (Continued)

Net operating income contribution¹

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Lending and deposit revenue	1,289	1,272	1
Sales and risk management income	391	455	(14)
Derivative valuation adjustment (DVA)	4	(12)	large
Other ^a	65	41	59
Net operating income contribution	1,749	1,756	-

a. Includes capital benefit and Bank Levy

Net profit was up 1% to \$686 million.

Pre-provision profit decreased 5% to \$993 million, reflecting flat operating income and a 7% increase in operating expenses. Flat operating income reflects balance sheet growth offset by lower sales and risk management income while the rise in operating expenses was driven by an increase in front line bankers to support growth and higher software amortisation costs.

Net interest income up 6%

- The net interest margin decreased 3 basis points reflecting an increase in trading securities in Markets related to reverse repurchase agreements. Excluding this, the net interest margin increased 5 basis points reflecting the benefit of higher interest rates on hedged capital and higher loan spreads. These impacts were partly offset by higher funding costs;
- Average interest earning assets rose by 7% reflecting strong growth in lending and additional trading assets for Markets customers;
- Net loans increased 8% to \$100.6 billion driven by deepening relationships with existing customers, predominantly in the property, industrial and infrastructure sectors; and
- Deposits increased 4% to \$119.8 billion with an increase in term deposits and savings accounts partly offset by a decrease in transaction accounts. Term deposit growth reflects a strategy to deepen customer relationships.

Non-interest income down 10%

- Non-interest income decreased 10% to \$599 million. Key drivers included:
 - Lower sales and risk management income from lower rates and FX trading; and
 - Lower fee income from the non-repeat of underwriting fees in the prior period.

Expenses up 7%

- Expenses increased 7% to \$756 million reflecting:
 - An increase in front-line resourcing to support growth; and
 - Higher software amortisation costs from investments including payments.

Impairment charge of \$19 million

- The impairment charge to average loans was 4 basis points, compared to a 22 basis point charge in the prior period. The charge reflects a small CAP charge largely from less favourable economics assumptions, which was partly offset by a small IAP benefit; and
- Stressed exposures to TCE deteriorated 13 basis points to 0.76%, reflecting higher watchlist and substandard exposures in the services and property sectors. The proportion of impaired exposures to TCE remained flat at 0.05%.

1. DVA includes Funding Value Adjustment (FVA) and Credit Value Adjustment (CVA). Sales and risk management income includes both customer and non-customer income.

SEGMENT REPORTING

Westpac New Zealand

Westpac New Zealand provides banking and wealth products and services for consumer, business and institutional customers in New Zealand.

All figures are in NZ\$ unless noted otherwise.

NZ\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	1,332	1,258	6
Non-interest income	148	131	13
Notable Items	(3)	(6)	(50)
Net operating income	1,477	1,383	7
Operating expenses	(674)	(695)	(3)
Total operating expenses	(674)	(695)	(3)
Pre-provision profit	803	688	17
Impairment (charges)/benefits	(4)	(23)	(83)
Profit before income tax expense	799	665	20
Income tax expense and NCI	(221)	(188)	18
Net profit	578	477	21
Notable Items (post tax)	(1)	(5)	(80)
Expense to income ratio (Ex Notable Items)	45.54%	50.04%	large
Net interest margin (Ex Notable Items)	2.23%	2.11%	12 bps
FTE	5,221	5,263	(1)

NZ\$b	As at 30 Sept 2024	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Customer deposits			
Transactions and others	20.8	21.0	(1)
Savings	19.4	20.1	(3)
Term	39.5	37.7	5
Total customer deposits	79.7	78.8	1
Loans			
Mortgages	68.0	67.4	1
Business	33.4	32.7	2
Other	1.2	1.2	-
Provisions	(0.5)	(0.5)	-
Total loans	102.1	100.8	1
Deposit to loan ratio	78.06%	78.17%	(11 bps)
Total assets	123.5	123.5	-
TCE	147.3	148.1	(1)
Risk weighted assets	62.0	60.1	3
Liquid assets	17.8	18.6	(4)
Average interest earning assets	119.4	119.1	-
Average allocated capital	8.2	8.1	1
Total funds	13.2	12.6	5
Credit quality			
Impairment charges/(benefits) to average loans	0.01%	0.05%	(4 bps)
Mortgage 90+ day delinquencies	0.49%	0.47%	2 bps
Other consumer loans 90+ day delinquencies	0.87%	0.96%	(9 bps)
Impaired exposures to TCE	0.16%	0.12%	4 bps
Total stressed exposures to TCE	1.73%	1.55%	18 bps

Westpac New Zealand (Continued)

Net profit increased 21% to \$578 million.

Pre-provision profit increased 17% to \$803 million, reflecting operating income growth of 7% and a decrease in operating expenses of 3%. Operating income benefited from a higher net interest margin while operating expenses fell as cost saving initiatives offset the impact of inflationary pressures.

Net interest income up 6%

- The net interest margin was up 12 basis points driven by improved lending spreads and the continued benefit from prior interest rate increases to transaction deposits and capital balances. This was partly offset by customers switching to higher yielding term deposits.
- Net loans increased 1% to \$102.1 billion, comprising business loan growth of 2% and home lending growth of 1%. Key drivers included:
 - Business lending growth was largely from corporate and institutional customers as larger businesses continued to have an appetite for credit. Subdued business confidence and softer economic activity impacted the appetite for credit across smaller businesses; and
 - Mortgages grew modestly due to a highly competitive environment.
- Deposits increased 1% to \$79.7 billion reflecting an increase in term deposits offsetting a decline in transaction and savings accounts. Consumer term deposits grew as customer preferences continued to shift towards higher yielding accounts, while business deposits remained flat.

Non-interest income up 13%

- Non-interest income increased 13% to \$148 million driven by higher investment income and business fees.

Expenses down 3%

- Operating expenses decreased 3% to \$674 million reflecting an increase in productivity initiatives and timing of investment spend. Expense decreases were partly offset by higher wages, vendor costs and amortisation.

Impairment charge of \$4 million

- The impairment charge to average loans was 1 basis point, compared to a charge of 5 basis points in the prior period. The charge reflects higher IAPs mostly within the manufacturing sector, which was offset by small CAP benefits; and
 - Stressed exposures to TCE increased 18 basis points to 1.73% mostly due to deterioration in mortgage 90+ day delinquencies and higher impaired balances as consumers and businesses feel the stress of the challenging economic environment.
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SEGMENT REPORTING

Westpac New Zealand (Continued)

Westpac New Zealand segment performance (A\$ Equivalent)

Results have been translated into Australian dollars (A\$) at the average exchange rates for each reporting period. Second Half 2024: \$1.0932 (First Half 2024: \$1.0759). Unless otherwise stated, assets and liabilities have been translated at spot rates as at the end of the period, 30 September 2024: \$1.0885 (31 March 2024: \$1.0892).

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	1,217	1,171	4
Non-interest income	135	122	11
Notable Items	(2)	(6)	(67)
Net operating income	1,350	1,287	5
Operating expenses	(616)	(646)	(5)
Total operating expenses	(616)	(646)	(5)
Pre-provision profit	734	641	15
Impairment (charges)/benefits	(3)	(22)	(86)
Profit before income tax expense	731	619	18
Income tax expense and NCI	(203)	(174)	17
Net profit	528	445	19
Notable Items (post tax)	(2)	(4)	(50)
Expense to income ratio (Ex Notable Items) ^a	45.54%	50.04%	large
Net interest margin (Ex Notable Items) ^a	2.23%	2.11%	12 bps

a. Ratios calculated using NZ\$.

\$bn	As at 30 Sept 2024	As at 31 March 2024	% Mov't Sept 24 - Mar 24
Customer deposits	73.2	72.4	1
Loans	93.8	92.6	1
Deposit to loan ratio ^a	78.06%	78.17%	(11 bps)
Total assets	113.5	113.4	-
TCE	135.3	136.0	(1)
Risk weighted assets	56.9	55.1	3
Liquid assets	16.3	17.0	(4)
Average interest earning assets ^b	109.3	110.7	(1)
Average allocated capital ^b	7.5	7.5	-
Total funds	12.1	11.5	5

a. Ratios calculated using NZ\$.

b. Averages are converted at applicable average rates.

Group Businesses

The segment comprises:

- Treasury, which is responsible for the management of Westpac's balance sheet including wholesale funding, capital, and liquidity. Treasury also manages interest rate risk and foreign exchange risks associated with wholesale funding;
- Enterprise services, which include earnings on capital not allocated to segments, certain intra-group transactions and gains/losses from asset sales, earnings and costs associated with Westpac's fintech investments; and
- Other costs which include expenses not directly attributable to segments including Corporate Affairs, a portion of enterprise technology costs related to UNITE, certain customer remediation expenses and enterprise provisions.

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	615	703	(13)
Non-interest income	(14)	13	large
Notable Items	53	(220)	large
Net operating income	654	496	32
Operating expenses	(385)	(419)	(8)
Total operating expenses	(385)	(419)	(8)
Pre-provision profit	269	77	large
Impairment (charges)/benefits	(2)	-	-
Profit before income tax expense	267	77	large
Income tax expense and NCI	(140)	(94)	49
Net profit/(loss)	127	(17)	large
Notable Items (post tax)	43	(160)	large

Treasury

\$m	Half Year Sept 2024	Half Year March 2024	% Mov't Sept 24 - Mar 24
Net interest income	500	554	(10)
Non-interest income	7	13	(46)
Notable Items	62	(220)	large
Net operating income	569	347	64
Net profit	316	168	88

Net profit of \$127 million compared to a loss of \$17 million in the prior period.

Pre-provision profit of \$269 million was up from profit of \$77 million in the prior period. Excluding Notable Items, pre-provision profit was \$216 million compared with a \$297 million profit in the prior period.

Net operating income up 32%

- Excluding Notable Items, income was down 16% or \$115 million. Movements included:
 - Lower Treasury earnings from less market volatility;
 - Lower returns on capital due to share buybacks and a special dividend; and
 - Losses on revaluation of FX balances.

Expenses down 8%

- Excluding Notable Items, expenses were down 8% or \$34 million. Movements included:
 - Decrease in employee provisions during the period; and
 - Increase in technology investment spend relating to UNITE.

DISCLOSURE REGARDING FORWARD-LOOKING STATEMENTS

The information contained in this report contains statements that constitute “forward-looking statements” within the meaning of section 21E of the U.S. Securities Exchange Act of 1934.

Forward-looking statements are statements that are not historical facts. Forward-looking statements appear in a number of places in this report and include statements regarding Westpac’s intent, belief or current expectations with respect to its business and operations, macro and micro economic and market conditions, results of operations and financial condition, capital adequacy, liquidity and risk management, including, without limitation, future loan loss provisions and financial support to certain borrowers, forecasted economic indicators and performance metric outcomes, indicative drivers, climate- and other sustainability- related statements, commitments, targets, projections and metrics, and other estimated and proxy data.

Words such as ‘will’, ‘may’, ‘expect’, ‘intend’, ‘seek’, ‘would’, ‘should’, ‘could’, ‘continue’, ‘plan’, ‘estimate’, ‘anticipate’, ‘believe’, ‘probability’, ‘indicative’, ‘risk’, ‘aim’, ‘outlook’, ‘forecast’, ‘f’cast’, ‘f’, ‘assumption’, ‘projection’, ‘target,’ ‘goal’, ‘guidance’, ‘objective’, ‘ambition’ or other similar words are used to identify forward-looking statements, or otherwise identify forward-looking statements. These forward-looking statements reflect Westpac’s current views on future events and are subject to change, certain known and unknown risks, uncertainties and assumptions and other factors which are, in many instances, beyond Westpac’s control (and the control of Westpac’s officers, employees, agents and advisors), and have been made based on management’s current expectations or beliefs concerning future developments and their potential effect upon Westpac.

Forward-looking statements may also be made, verbally or in writing, by members of Westpac’s management or Board in connection with this report. Such statements are subject to the same limitations, uncertainties, assumptions and disclaimers set out in this report.

There can be no assurance that future developments or performance will align with Westpac’s expectations or that the effect of future developments on Westpac will be those anticipated. Actual results could differ materially from those we expect or which are expressed or implied in forward-looking statements, depending on various factors including, but not limited to, those described in Risk Management in the [2024 Annual Report](#) and the [2024 Risk Factors](#). When relying on forward-looking statements to make decisions with respect to Westpac, investors and others should carefully consider such factors and other uncertainties and events.

Except as required by law, Westpac assumes no obligation to revise or update any forward-looking statements in this report, whether from new information, future events, conditions or otherwise, after the date of this report.

GLOSSARY OF ABBREVIATIONS AND DEFINED TERMS

Shareholder value

Average ordinary equity	Average total equity less average non-controlling interests.
Average tangible ordinary equity	Average ordinary equity less intangible assets (excluding capitalised software).
Average total equity	The average balance of shareholders' equity, including non-controlling interests.
Dividend payout ratio	Current period ordinary dividend paid/declared on issued shares (net of Treasury shares) divided by the net profit attributable to owners of WBC (adjusted for RSP dividends).
Earnings per ordinary share	<ul style="list-style-type: none"> Basic earnings per ordinary share is calculated by dividing the net profit attributable to owners of WBC by the weighted average number of ordinary shares on issue during the period, adjusted for treasury shares. Diluted earnings per ordinary share is calculated by adjusting the basic earnings per ordinary share by assuming all dilutive potential ordinary shares are converted.
Fully franked dividends per ordinary share (cents)	Dividends paid out of retained profits which carry a credit for Australian company income tax paid by Westpac.
Net tangible assets per share	Net tangible assets (total equity less goodwill and other intangible assets less minority interests) divided by the number of ordinary shares on issue (less Treasury shares held).
Pre-provision profit	Net interest income plus non-interest income less operating expenses.
Return on average ordinary equity (ROE)	Net profit attributable to the owners of WBC adjusted for RSP dividends (annualised where applicable) divided by average ordinary equity.
Return on average tangible ordinary equity (ROTE)	Net profit attributable to the owners of WBC adjusted for RSP dividends (annualised where applicable) divided by average tangible ordinary equity.
Weighted average ordinary shares	Weighted average number of fully paid ordinary shares listed on the Australian Stock Exchange for the relevant period less Westpac shares held by Westpac ('Treasury shares').

Productivity and efficiency

Expense to income ratio	Operating expenses divided by net operating income.
Expense to income ratio (ex Notable Items)	Operating expenses excluding Notable Items divided by net operating income excluding Notable Items.
Full time equivalent employees (FTE)	A calculation based on the number of hours worked by full and part-time employees as part of their normal duties. For example, the full time equivalent of one FTE is 76 hours paid work per fortnight.
Revenue per FTE	Total operating income divided by the average number of FTE for the period.

Business Performance

Average	Where possible, daily balances are used to calculate the average balance for the period.
Average interest bearing liabilities	The average balance of liabilities owed by Westpac that incur an interest expense. Where possible, daily balances are used to calculate the average balance for the period.
Average interest earning assets	The average balance of assets held by Westpac that generate interest income. Where possible, daily balances are used to calculate the average balance for the period.
Core NIM	Calculated by dividing net interest income excluding Notable Items and Treasury & Markets (annualised where applicable) by average interest earning assets.
Group NIM/Net interest margin	Calculated by dividing net interest income (annualised where applicable) by average interest earning assets.
Net profit	Net profit attributable to owners of WBC.
TSR	Total shareholder return.

Capital Adequacy

Australian Prudential Regulation Authority (APRA) leverage ratio	Tier 1 capital divided by 'exposure measure' and expressed as a percentage. 'Exposure measure' is the sum of on balance sheet exposures, derivative exposures, securities financing transaction (SFT) exposures and non-market related off balance sheet exposures.
Common equity tier 1 (CET1) capital ratio	Total common equity capital divided by risk weighted assets, as defined by APRA.
Internationally comparable capital ratios	Internationally comparable methodology references the ABA study on the comparability of APRA's capital framework released on 10 March 2023.
Risk weighted assets (RWA)	Assets (both on and off-balance sheet) are risk weighted according to each asset's inherent potential for default and what the likely losses would be in case of default. In the case of non-asset backed risks (i.e. market, IRRBB and operational risk), RWA is determined by multiplying the capital requirements for those risks by 12.5.
Credit risk weighted assets (Credit RWA)	Credit risk weighted assets represent risk weighted assets (on-balance sheet and off-balance sheet) that relate to credit exposures and therefore exclude market risk, operational risk, IRRBB and other assets.
Tier 1 capital ratio	Total Tier 1 capital divided by risk weighted assets, as defined by APRA.
Total regulatory capital ratio	Total regulatory capital divided by risk weighted assets, as defined by APRA.

GLOSSARY OF ABBREVIATIONS AND DEFINED TERMS

Funding and liquidity

Deposit to loan ratio	Customer deposits divided by net loans.
High Quality Liquid Assets (HQLA)	Assets which meet APRA's criteria for inclusion as HQLA in the numerator of the LCR.
Liquid assets	HQLA and non LCR qualifying liquid assets, but excludes internally securitised assets that are eligible for a repurchase agreement with the RBA and the RBNZ.
Liquidity Coverage Ratio (LCR)	An APRA requirement to maintain an adequate level of unencumbered high quality liquid assets, to meet liquidity needs for a 30 calendar day period under an APRA-defined severe stress scenario. Absent a situation of financial stress, the value of the LCR must not be less than 100%. LCR is calculated as the percentage ratio of stock of HQLA, and qualifying RBNZ securities over the total net cash out-flows in a modelled 30 day defined stressed scenario.
Net Stable Funding Ratio (NSFR)	The NSFR is defined as the ratio of the amount of available stable funding (ASF) to the amount of required stable funding (RSF) defined by APRA. The amount of ASF is the portion of an ADI's capital and liabilities expected to be a reliable source of funds over a one year time horizon. The amount of RSF is a function of the liquidity characteristics and residual maturities of an ADI's assets and off-balance sheet activities. ADIs must maintain an NSFR of at least 100%.
Term Funding Facility (TFF)	A facility that was established by the RBA in March 2020 to provide 3 year term funding to Australian ADIs via repurchase transactions, subject to qualifying conditions, to help support lending to Australian businesses. The facility closed to new draw downs in June 2021.
Wholesale funding	Wholesale funding includes debt issues, loan capital, certificates of deposit, term funding from central banks and interbank placements.

Credit quality

Collectively assessed provisions (CAPs)	Collectively assessed provisions for expected credit loss under AASB 9 represent the Expected Credit Loss (ECL) which is collectively assessed in pools of similar assets with similar risk characteristics. This incorporates forward-looking information and does not require an actual loss event to have occurred for an impairment provision to be recognised.
Default	Credit exposures that are non-performing.
Gross impaired exposures provisions to gross impaired exposures	Impairment provisions relating to impaired exposures include individually assessed provisions plus the proportion of the collectively assessed provisions that relate to impaired exposures.
Impaired exposures	<p>Includes exposures that have deteriorated to the point where full collection of interest and principal is in doubt, based on an assessment of the customer's outlook, cash flow, and the net realisation of value of assets to which recourse is held:</p> <ul style="list-style-type: none"> Facilities 90 days or more past due, and full recovery is in doubt: exposures where contractual payments are 90 or more days in arrears and the net realisable value of assets to which recourse is held may not be sufficient to allow full collection of interest and principal, including overdrafts or other revolving facilities that remain continuously outside approved limits by material amounts for 90 or more calendar days; Non-accrual facilities: exposures with individually assessed impairment provisions held against them, excluding restructured loans; Restructured facilities: exposures where the original contractual terms have been formally modified to provide for concessions of interest or principal for reasons related to the financial difficulties of the customer; Other assets acquired through security enforcement (includes other real estate owned): includes the value of any other assets acquired as full or partial settlement of outstanding obligations through the enforcement of security arrangements; or Any other facilities where the full collection of interest and principal is in doubt.
Impairment charges/(benefit) to average loans	Calculated as impairment charges (annualised where applicable) divided by average gross loans.
Individually assessed provisions (IAPs)	Provisions raised for losses on loans that are known to be impaired and are assessed on an individual basis. The estimated losses on these impaired loans is based on expected future cash flows discounted to their present value and, as this discount unwinds, interest will be recognised in the income statement.
Non-performing not impaired exposures	Includes those credit exposures that are in default, but where it is expected that the full value of principal and accrued interest can be collected, generally by reference to the value of security held.
Performing exposures	Credit exposures that are not non-performing.
Stressed exposures	Watchlist and substandard credit exposures plus non-performing exposures.
Total committed exposure (TCE)	Represents the sum of the committed portion of direct lending (including funds placement overall and deposits placed), contingent and pre-settlement risk plus the committed portion of secondary market trading and underwriting risk.

Other

AASB	Australian Accounting Standards Board
ABA	Australian Banking Association
ADI	Authorised Deposit-taking Institution
APRA	Australian Prudential Regulation Authority
bps	Basis points
Credit Value Adjustment (CVA)	CVA adjusts the fair value of over-the-counter derivatives for credit risk. CVA is employed on the majority of derivative positions and reflects the market view of the counter party credit risk. A Debit Valuation Adjustment is employed to adjust for our own credit risk.
Derivative Valuation Adjustment (DVA)	DVA includes CVA and FVA.
First Half 2024 (1H24)	Six months ended 31 March 2024
Full Year 2023 (FY23)	Twelve months ended 30 September 2023
Full Year 2024 (FY24)	Twelve months ended 30 September 2024
FVIS	Fair value through income statement
FX	Foreign exchange
IRRBB	Interest Rate Risk in the Banking Book
NCI	Non-controlling interests
Non-interest earning/bearing	Instruments which do not carry an entitlement to interest.
Prior period	Refers to the six months ended 31 March 2024
RBA	Reserve Bank of Australia
RBNZ	Reserve Bank of New Zealand
RSP	Restricted Share Plan
Runoff	Scheduled and unscheduled repayments and debt repayments, net of redraws.
Second Half 2024	Six months ended 30 September 2024
Segment reporting	<p>Segment reporting is presented on a management reporting basis. Internal charges and transfer pricing adjustments are included in the performance of each segment reflecting the management structure rather than the legal entity (these results cannot be compared to results for individual legal entities). Where management reporting structures or accounting classifications have changed, financial results for comparative periods have been restated and may differ from results previously reported. Overhead costs are allocated to revenue generating segments.</p> <p>Westpac's internal transfer pricing frameworks facilitate risk transfer, profitability measurement, capital allocation and segment alignment, tailored to the jurisdictions in which Westpac operates. Transfer pricing allows Westpac to measure the relative contribution of products and segments to Westpac's interest margin and other dimensions of performance. Key components of Westpac's transfer pricing frameworks are funds transfer pricing for interest rate and liquidity risk and allocation of basis and contingent liquidity costs, including capital allocation.</p>
UNITE program	A business-led, technology-enabled simplification program.
WIB	Westpac Institutional Bank
WNZL	Westpac New Zealand Limited

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